

**OFFICE USE ONLY**  
Account #: \_\_\_\_\_

Water Deposit Application  
City of Oyster Creek

Name: \_\_\_\_\_

Service Address: \_\_\_\_\_

Mailing Address: \_\_\_\_\_  
(OR PERMANENT)  
\_\_\_\_\_

Pool at Residence? (YES/NO)

CELL# \_\_\_\_\_ WORK# \_\_\_\_\_

LICENSE# \_\_\_\_\_ BIRTH DATE \_\_\_\_\_

EMAIL: \_\_\_\_\_

WOULD YOU LIKE TO RECEIVE BILLS AND NOTICES THROUGH EMAIL?  YES  NO

Number of residents: \_\_\_\_\_

Contact person (living with you):

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Personal References (not living with you):

	Name	Address	Phone #
1.	_____		
2.	_____		

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## RETAIL SERVICE AGREEMENT

I. **PURPOSE.** The City of Oyster Creek is responsible for protecting the drinking water supply from contamination or pollution which could result from improper system construction or configuration on the retail connection owner's side of the meter. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The City of Oyster Creek enforces these restrictions to ensure the public health and welfare. Each retail customer must sign this agreement before the City of Oyster Creek will begin service. In addition, when service to an existing retail connection has been suspended or terminated, the water system will not re-establish service unless it has signed copy of the agreement.

II. **RESTRICTIONS.** The following unacceptable practices are prohibited by State regulations.

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water systems by an air-gap or an appropriate back flow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pie or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2 percent lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the City of Oyster Creek and \_\_\_\_\_.

## RETAIL SERVICE AGREEMENT

- A. The City of Oyster Creek will maintain a copy of this agreement as long as the customer and/or the premises is connected to the City of Oyster Creek.
- B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the City of Oyster Creek or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the City of Oyster Creeks normal business hours.
- C. The City of Oyster Creeks shall notify the customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.
- D. The customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the City of Oyster Creek. Copies of all testing and maintenance records shall be provided to the City of Oyster Creek.

**IV. ENFORCEMENT.** If the customer fails to comply with the terms of the Service Agreement, the City of Oyster Creek shall, at its option, either terminate service or properly install, test, and maintain and appropriate back flow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer.

**Printed name:** \_\_\_\_\_

**Phone:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

# ***Welcome to Oyster Creek!***

*We are proud you choose to reside in our city. The following list may be of use to you in the future.*

- **Water bills due every 15<sup>th</sup> of the month.**  
Please feel free to call our office to find out the balance of your account if you have not received your bill in ample time. Payment is accepted in office during business hours or our drop box is available for after hours and weekends!
- **Garbage pick-up is every Monday.**  
Garbage cart is to be set out no sooner than the day before and kept out no later than the day after.  
***Large trash pick-up is every other Thursday.***
- **Animal ordinance**  
Any animal must be under your command at all times.
- **High grass ordinance**  
Must be kept less than 12 inches.
- **Junk car and boat ordinance**  
Must have current registration and cannot stay in one place for more than 45 consecutive days.
- **Garage sale ordinance** – requires a permit.
- **Community center and park pavilion available for rental!**

If you feel that you may not be in compliance with some of our city ordinances please feel free to call or come by City Hall for more information. You can also visit our website [www.cityofoystercreek.org](http://www.cityofoystercreek.org) at any time to pay your water bill or find other information for the city.

***City Hall – (979) 233-0243***

***Police Dept. – (979) 233-8481***

# Methods of Payment

## **In Office:**

- Monday-Thursday 7am-5:30pm: Cash, Check, Money Order, or Credit Card (3% Convenience Fee will be added)
- After Hours: Cash, Money Order, or Check can be dropped in our drop box on City Hall Door
  - Please place money inside envelope and include name, address, or acct number

## **Not In Office:**

- Phone: (888) 493 – 2446
- Online: [municipalonlinepayments.com/oystercreektx](http://municipalonlinepayments.com/oystercreektx)
  - 3% Convenience Fee Applies

## **Auto Pay Options:**

- Bank Draft
  - Get form from City Hall
  - Must be turned in with voided check
- Credit Card Draft
  - Set up online @ [municipalonlinepayments.com/oystercreektx](http://municipalonlinepayments.com/oystercreektx)



**WASTE CONNECTIONS**  
*Connect with the Future®*

As of January 1st, 2019, waste service will not be billed by the City of Oyster Creek.  
To set up trash services through Waste Connections call the number provided below.

**Trash pick-up will be every Monday.**

**Bulk trash pick-up will be every other Thursday.**

Every active address within the City of Oyster Creek is obligated to have active trash services or can result in fines.

**ORDINANCE NO. 832**

**ORDINANCE PROHIBITING THE PLACEMENT OF SOLID WASTE AT CURBSIDE WHILE SOLID WASTE COLLECTION SERVICE FOR THAT ADDRESS HAS BEEN SUSPENDED FOR NONPAYMENT; REQUIRING REMOVAL OF SUCH WASTE TO A LAWFUL LOCATION; PROHIBITING OCCUPANCY OF PREMISES WHILE SOLID WASTE COLLECTION SERVICE HAS BEEN SUSPENDED FOR LONGER THAN THIRTY DAYS; PROVIDING A FINE OF UP TO \$500 PER DAY FOR A VIOLATION.**

**Waste Connections of Texas  
10310 FM 523  
Angleton, TX 77515  
(979)864-4600**